

Whitefish Pickleball Survey

SURVEY RESPONSE REPORT

22 June 2023 - 30 July 2024

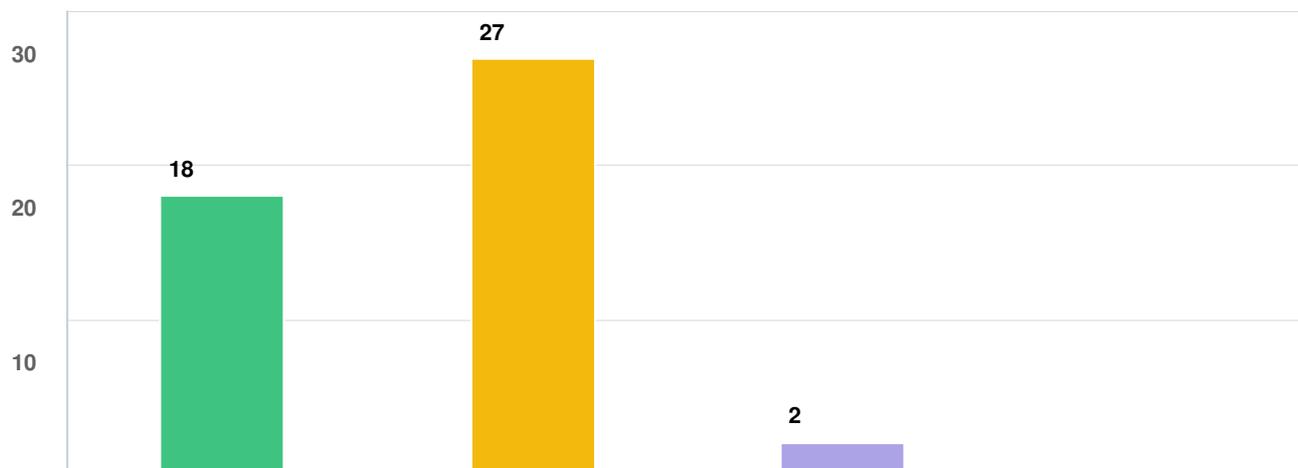
PROJECT NAME:

Pickleball Survey



SURVEY QUESTIONS

Q1 How many times per week do you play pickleball at the Memorial Pickleball courts?

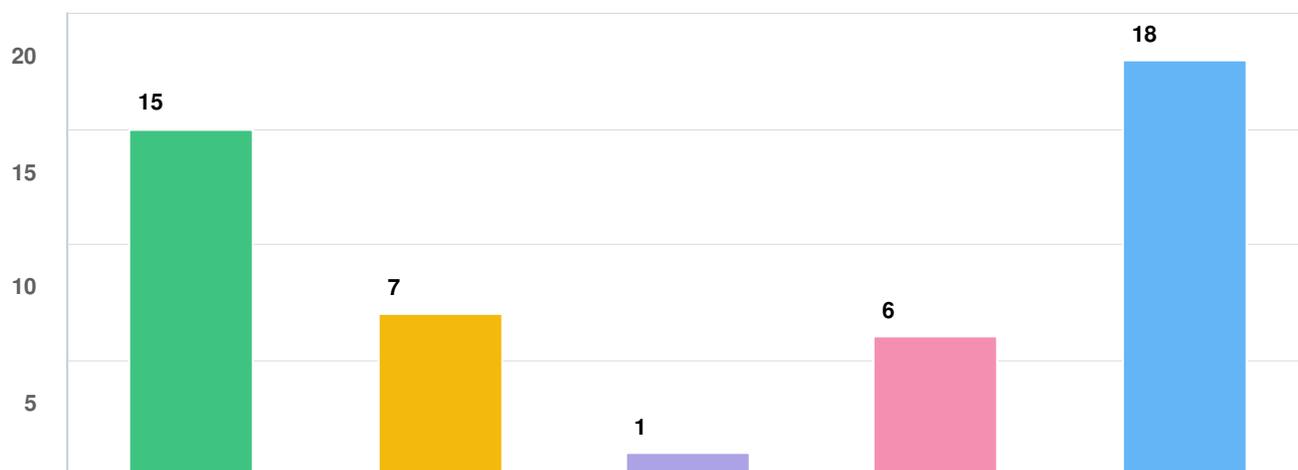


Question options

- 0-1 times
- 2-3 times
- 4-5 times
- More than 5 times

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q2 What time of day do you typically play pickleball at the Memorial Pickleball courts?

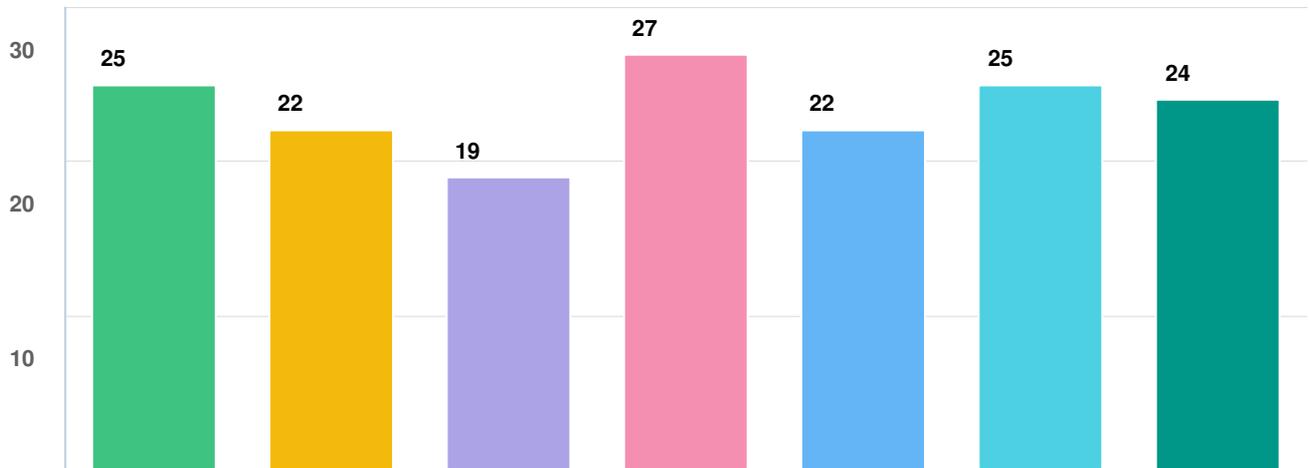


Question options

- 8am - 10am
- 10am - noon
- Noon - 2pm
- 2pm - 5pm
- After 5pm

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q3 What days of the week do you typically play pickleball at the Memorial Pickleball courts?
(Choose all that apply)

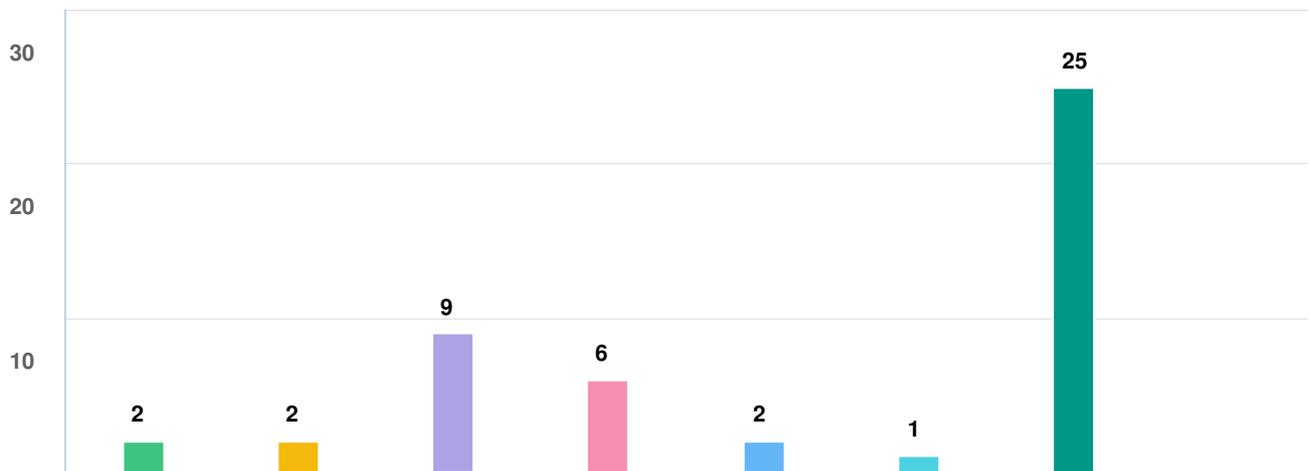


Question options

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q4 What is your Pickleball skill rating?

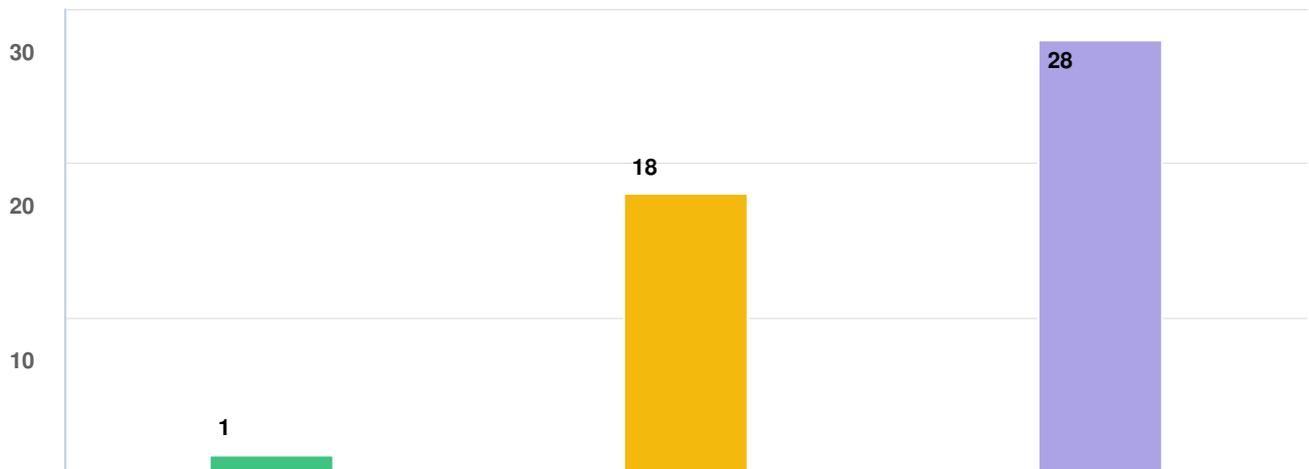


Question options

- 2.0
- 2.5
- 3.0
- 3.5
- 4.0
- 4.5
- I don't know my rating.
- 5.0

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q5 Is your rating from:

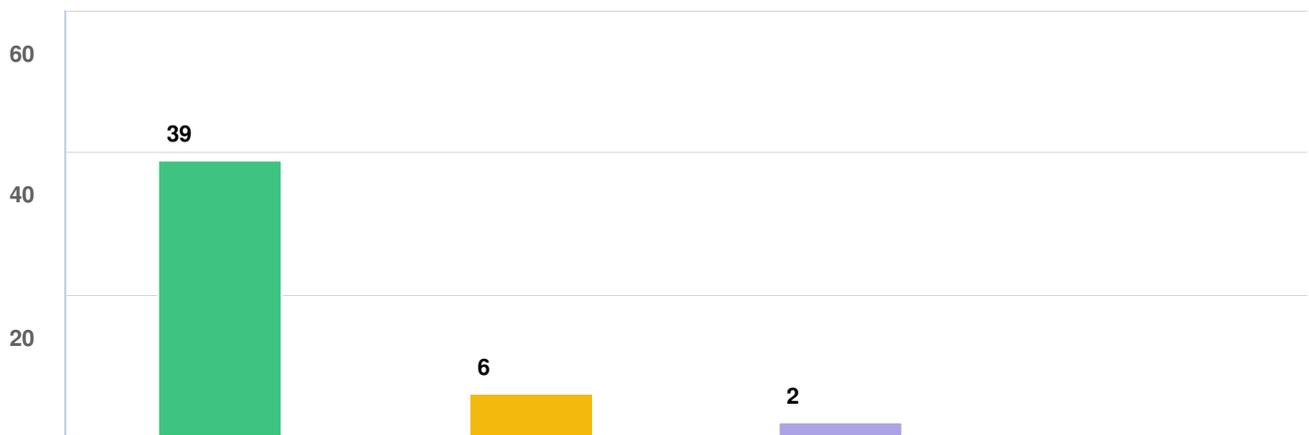


Question options

- USAPA / IPTPA
- Self-Rating
- No Rating

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q6 Which of the following best describes why you play pickleball?

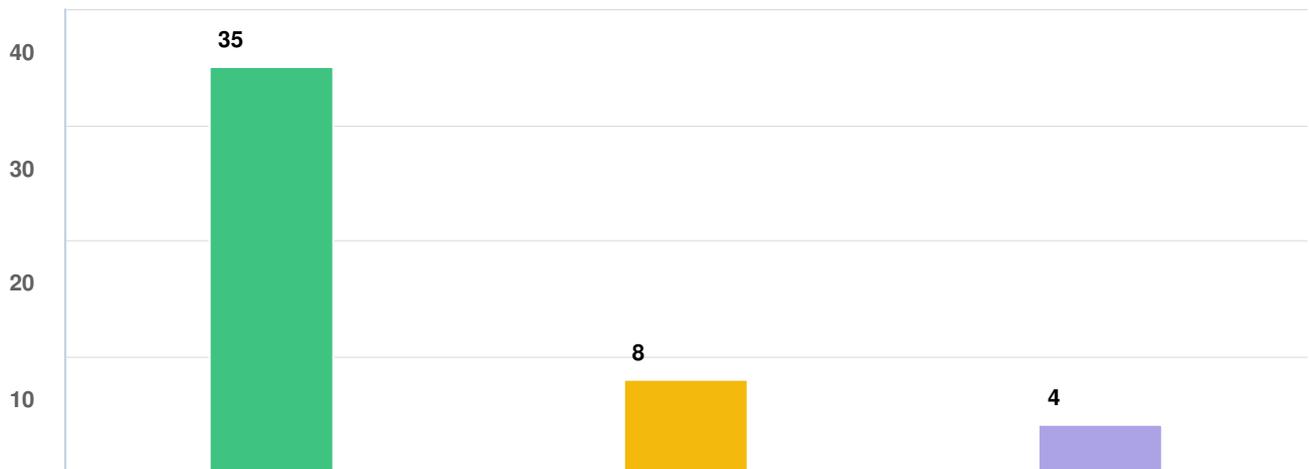


Question options

- Exercise, socialize, and have fun.
- Exercise and competition.
- Just want to play a game for something to do.
- Work hard to improve skills and compete.

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q7 How would you rate your overall experience at the Memorial Pickleball courts:



Question options

● Positive ● Neutral ● Negative

Mandatory Question (47 response(s))

Question type: Checkbox Question

Q8 | **Comments:**

Anonymous

6/27/2024 09:55 PM

People are reluctant to let people waiting to rotate in - Open Play.
Usually people come in groups of their own.

Anonymous

6/27/2024 10:56 PM

I do not like the rule posted that specifies when the courts are full play three games and rotate. That is too long if you are a team waiting. If groups are waiting, play one game and rotate. You sit for only a short time before another game will end and you will be back on a court. This works!

Anonymous

6/28/2024 06:27 AM

The PB nazis try to tell us we can't play singles

Anonymous

7/01/2024 02:45 PM

The new rules posted need to be updated to read player rotation should occur after one game (not 3) when people are waiting. This is important!

Anonymous

7/01/2024 02:50 PM

Can be difficult to get a court.

Anonymous

7/01/2024 03:43 PM

I would play more if there was a clinic for beginners

Anonymous

7/01/2024 05:33 PM

I also play other times and days with my grandkids and like the picnic benches being available

Anonymous

7/01/2024 05:51 PM

Did have one disagreement about rotation when courts were full.

Anonymous

7/02/2024 11:19 AM

Love the pickle ball courts!

Anonymous

7/02/2024 11:37 AM

A select group of "club" players do not share the courts.

Anonymous

7/02/2024 10:17 PM

We Love having pickleball courts in town!

Anonymous

7/05/2024 06:06 PM

We are traveling through your town. Your courts designed very well and we love it. Too bad there are no one here now.

Anonymous

7/08/2024 09:28 PM

Great courts!!!

Anonymous

7/12/2024 11:53 AM

My overall experience at Memorial Courts is generally negative. The 3-game limit does not support open play. Clickish groups bend the 3-game rule to dominate the courts. I would like to see a one-game limit when people are waiting (this is the rule at Smithfields and everyone shares the courts equally there). Groups of four could still "paddle-up" together but they should relinquish the court after one game and paddle-up.

Anonymous

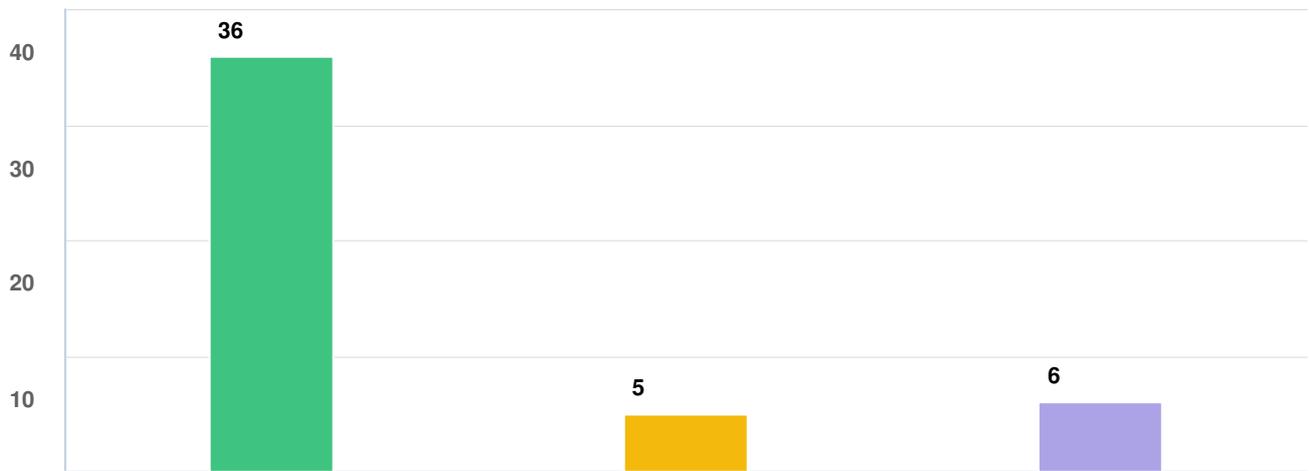
7/28/2024 04:11 PM

Organize open play so people will come at certain times to play other people.

Optional question (15 response(s), 32 skipped)

Question type: Essay Question

Q9 Are the Memorial Pickleball courts a welcoming place to recreate?



Question options

● Yes ● No ● Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q10 Comments:

Anonymous

6/27/2024 11:44 PM

Sometimes they are very busy and large groups congregate

Anonymous

6/28/2024 10:36 AM

Sometimes there are people who do not want to share the courts

Anonymous

7/01/2024 02:45 PM

Why not convert the unusable worn out basketball court on the North side of the pickleball courts into a new pickleball court. Now is the time to place the improvement in a future budget!

Anonymous

7/01/2024 04:14 PM

The courts are often full

Anonymous

7/01/2024 05:33 PM

Generally welcoming, but occasionally some bad behavior on the basketball courts....

Anonymous

7/01/2024 05:51 PM

Usually

Anonymous

7/02/2024 11:37 AM

Clickish club players do not rotate. I would play much more often if the courts were open to all.

Anonymous

7/02/2024 10:17 PM

Everyone playing at the courts has been kind and welcoming

Anonymous

7/09/2024 07:53 AM

It's convenient to have the park next door. Our kids play at the park while we play pickleball.

Anonymous

7/12/2024 11:53 AM

It's sad to see out-of-town visitors and pickleball newbies come to the courts and stand around waiting for an invitation to play but are ignored by the foursomes playing on the courts. My wife experienced this today and shared her playing time and invited a visitor to play with her group. These are community courts - not a private club.

Anonymous

7/12/2024 01:25 PM

Groups come and play. There is no incentive to paddle up and include others that walk up and want to play.

Optional question (11 response(s), 36 skipped)

Question type: Essay Question

Q11 | Do you feel the Memorial Pickleball courts are shared fairly across user groups?



Question options

● Yes ● No ● Neutral

*Mandatory Question (47 response(s))
Question type: Checkbox Question*

Q12 | Comments:

Anonymous

6/27/2024 09:40 PM

There is a woman who has been conducting private group lessons for several years....occupying multiple courts for extended periods of time.

Anonymous

6/27/2024 09:53 PM

A number of years ago many of us playing started using the rotation method when the courts were full and we saw four or more people waiting to play. Whoever was first at the courts would finish a game, exit, and wait for the next court to open. No one waited long and it kept all players happy.

Anonymous

6/27/2024 10:56 PM

Groups always get in to play when a rotation occurs after one game.

Anonymous

6/28/2024 06:27 AM

One group dominated

Anonymous

6/28/2024 10:36 AM

There are people who hog the courts

Anonymous

7/01/2024 02:45 PM

With one game rotation for all groups when people are waiting, yes.

Anonymous

7/01/2024 02:59 PM

Have never had issues during the times I show up

Anonymous

7/01/2024 05:33 PM

The City could actually be proactive and post good play practice rules, most people work things out but without clear and reasonable guidelines posted we rely on what is done other in other venues played at.

Anonymous

7/02/2024 11:37 AM

I drive by the courts and can see the courts are full and who is playing. When I return an hour later the same people say they just started play and will be on the courts for another hour.

Anonymous

7/05/2024 06:06 PM

Don't know.

Anonymous

7/09/2024 07:53 AM

I don't go as much. The times of the days that I have been there, I didn't have a problem getting a court.

Anonymous

7/12/2024 11:53 AM

Pre-arranged groups "CAMP" on the courts. They won't come off.

Anonymous

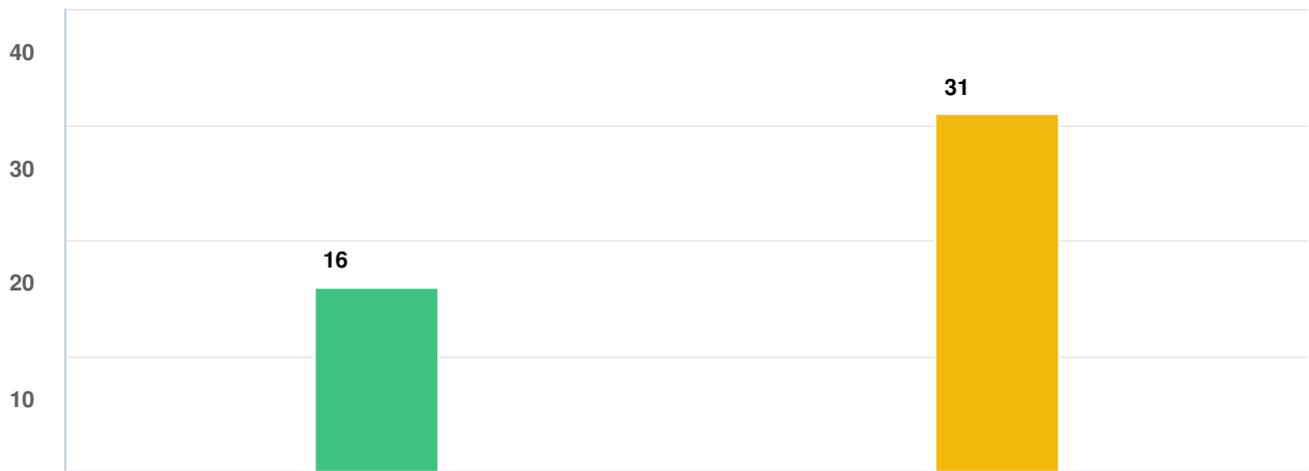
7/28/2024 04:11 PM

From my experience, yes

Optional question (13 response(s), 34 skipped)

Question type: Essay Question

Q13 | Is there anything preventing you from utilizing the Memorial Pickleball courts?



Question options

- Yes (please explain, below)
- No

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q14 | Please explain:

Anonymous

6/27/2024 09:40 PM

Heavy use by out of town players (non-residents)

Anonymous

6/27/2024 09:53 PM

Since we started playing at the Smith Field Courts, I haven't played at the Memorial Courts; however, if I were playing more, the Memorial courts are a great option.

Anonymous

6/27/2024 11:44 PM

They are very busy

Anonymous

6/28/2024 06:27 AM

Unavailable most am's

Anonymous

6/28/2024 06:45 AM

Sometimes they are full

Anonymous

6/28/2024 10:36 AM

People do not give up the courts after an hour

Anonymous

7/01/2024 02:14 PM

Always crowded by the serious crowd.. i play with my son..

Anonymous

7/01/2024 02:45 PM

Hot afternoon Summer sun.

Anonymous

7/01/2024 02:50 PM

It can get busy

Anonymous

7/01/2024 03:43 PM

A time set aside as a clinic for beginners. Seasoned players aren't always keen on sharing their court time.

Anonymous

7/02/2024 11:37 AM

People do not rotate off the courts

Anonymous

7/02/2024 10:17 PM

Sometimes they're full

Anonymous

7/12/2024 11:53 AM

Foursomes "camped" on the courts.

Anonymous

7/12/2024 01:25 PM

I would like to see some designated times for open play and round robin play, where folks can paddle up and play without having an arranged group. In Round robin play is skill based (beginner, intermediate, advanced players) Open play and round robin play creates a more welcoming atmosphere, and provides a more inclusive experience in the city park. Regarding #15, in open play people can paddle up as singles, 2's, 3's or 4's. Singles take priority over grouped paddles.

Anonymous

7/12/2024 02:03 PM

Single players are not welcomed

Anonymous

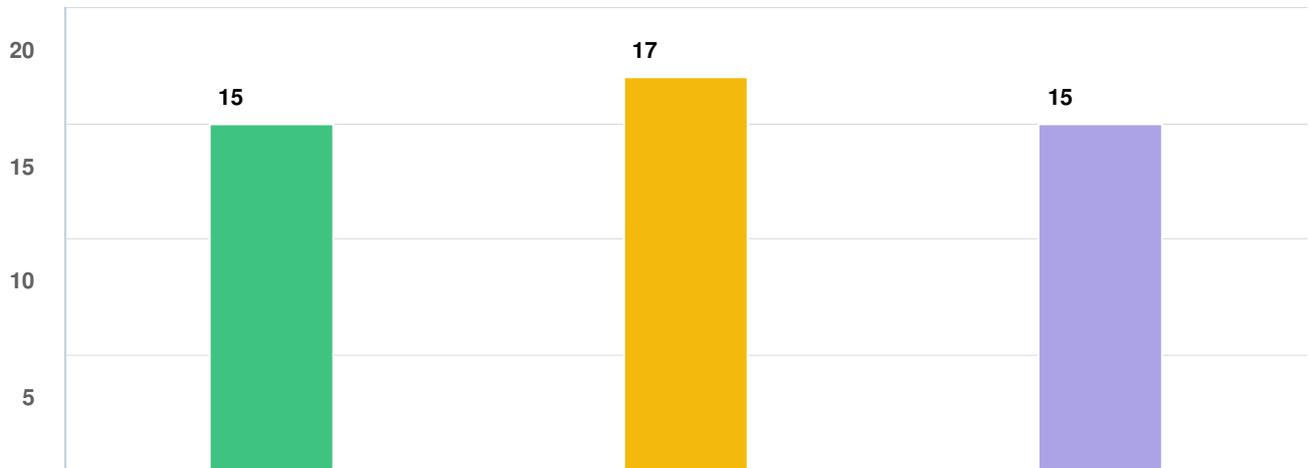
7/28/2024 04:11 PM

Being out of town.

Optional question (16 response(s), 31 skipped)

Question type: Essay Question

Q15 Would you like dedicated open play hours? *During open play, everyone gets to play with different players in a recreational...

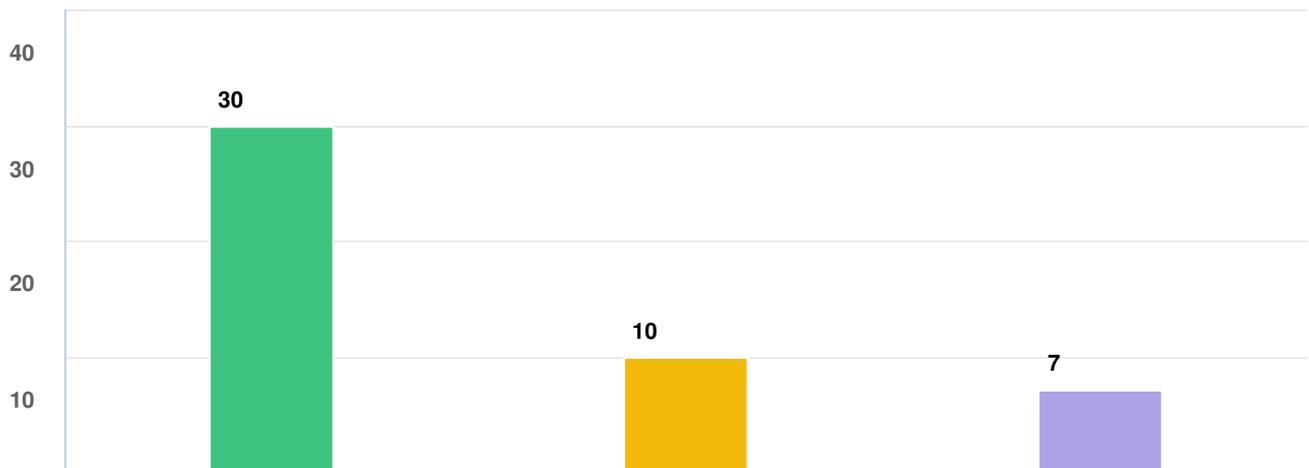


Question options

- Yes
- No
- Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q16 Would you be willing to play with others of varying skill levels?

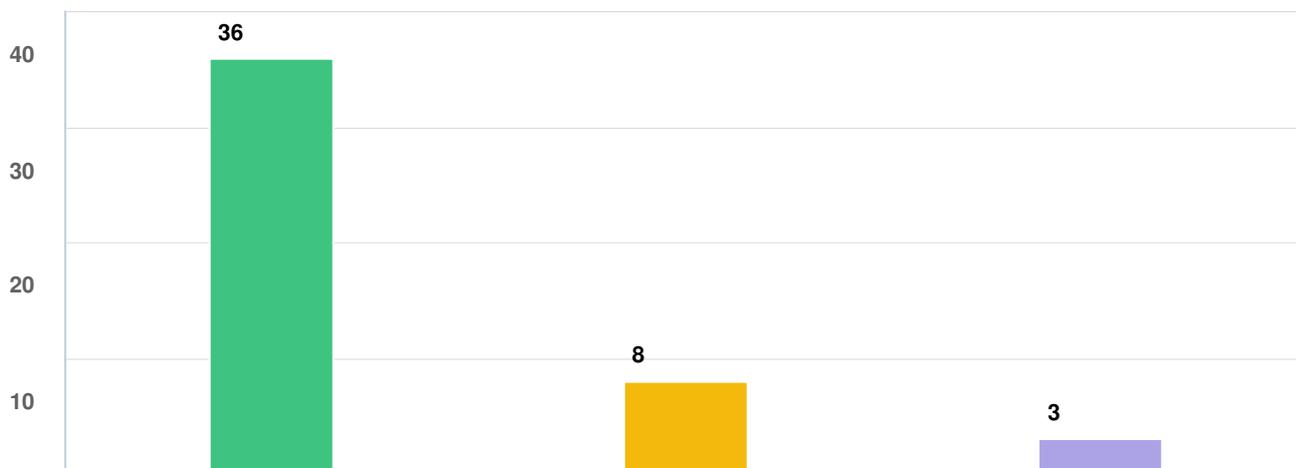


Question options

- Yes
- No
- Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q17 Would you be willing to play with other of varying age groups?

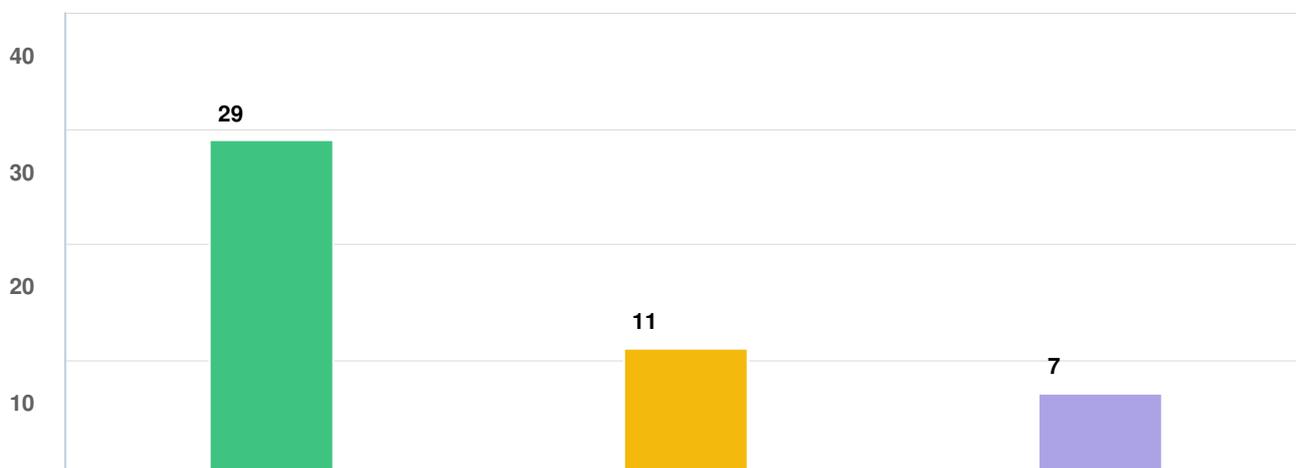


Question options

Yes No Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q18 Would you be willing to play with a single player?



Question options

Yes No Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q19 What days and times would open play be best suited?

Anonymous

6/27/2024 09:40 PM

Mornings

Anonymous

6/27/2024 09:53 PM

After 11:00 am

Anonymous

6/27/2024 09:55 PM

Maybe one court could be dedicated to this all hours

Anonymous

6/27/2024 10:04 PM

Any day in the morning from about eight until 11

Anonymous

6/27/2024 10:56 PM

During the hot summer months the morning hours are very popular for group play, and will also be a slight after time by those choosing to play during social time. My e dedicate half of the courts to social and half to group play.

Anonymous

6/27/2024 11:44 PM

9-12 AM

Anonymous

6/27/2024 11:59 PM

Evenings

Anonymous

6/28/2024 06:27 AM

9-11 am

Anonymous

6/28/2024 06:45 AM

Doesn't matter

Anonymous

6/28/2024 10:36 AM

Anytime

Anonymous

6/28/2024 12:04 PM

Would prefer to not have organized group play.

Anonymous

6/29/2024 03:24 AM

Not sure- like it how it is now

Anonymous

6/30/2024 11:14 PM

None , not in favor of open play

Anonymous

7/01/2024 02:11 PM

NA

Anonymous

7/01/2024 02:14 PM

Evenings

Anonymous

7/01/2024 02:14 PM

I dont really care

Anonymous

7/01/2024 02:15 PM

Friday, Saturday, Sunday

Anonymous

7/01/2024 02:19 PM

Some evenings after work and weekends

Anonymous

7/01/2024 02:30 PM

Monday and Wednesday, 8-10am

Anonymous

7/01/2024 02:44 PM

Evenings

Anonymous

7/01/2024 02:45 PM

Most games are played in the mornings and evenings.

Anonymous

7/01/2024 02:50 PM

Any time

Anonymous

7/01/2024 02:54 PM

Don't know.

Anonymous

7/01/2024 02:59 PM

None - want to play with the friends I show up with

Anonymous

7/01/2024 03:04 PM

Nothing in particular

Anonymous

7/01/2024 03:43 PM

Late mornings to early afternoons

Anonymous

7/01/2024 04:14 PM

2 evenings per week

Anonymous

7/01/2024 05:33 PM

Friday through Sunday 10-12 or 12-2---- That is when most travelers and visitors are here should be able to show up to play.... I have meet lots of visitors at the courts and have enjoyed playing with them,

Anonymous

7/01/2024 05:51 PM

Noonish,any day of the week.

Anonymous

7/01/2024 06:00 PM

Early or late

Anonymous

7/02/2024 06:57 AM

Hmmm... not sure

Anonymous

7/02/2024 11:19 AM

Not interested in open play at this time - enjoy playing with friends and family.

Anonymous

7/02/2024 11:37 AM

All day

Anonymous

7/02/2024 10:17 PM

Mornings

Anonymous

7/05/2024 06:06 PM

NA

Anonymous

7/06/2024 06:44 AM

Why are you looking to organize this so much?

Anonymous

7/07/2024 08:12 AM

Monday 8-10

Anonymous

7/08/2024 09:28 PM

Dint know

Anonymous

7/09/2024 07:53 AM

It should be at the busiest time of the day so everyone gets to play. I'm not sure what time is that.

Anonymous

7/10/2024 08:16 PM

M, W, Fr, S

Anonymous

7/12/2024 11:53 AM

Mornings durring heatwaves.

Anonymous

7/12/2024 01:25 PM

A few mornings, a few evenings. Not every morning or every evening.

Anonymous

7/12/2024 02:03 PM

Monday - Friday 8- 12

Anonymous

7/25/2024 12:47 PM

Any day.....any time

Anonymous

7/27/2024 08:35 AM

Monday, Wednesday, Friday, Saturday, and Sunday all day

Anonymous

7/28/2024 04:11 PM

During week

Anonymous

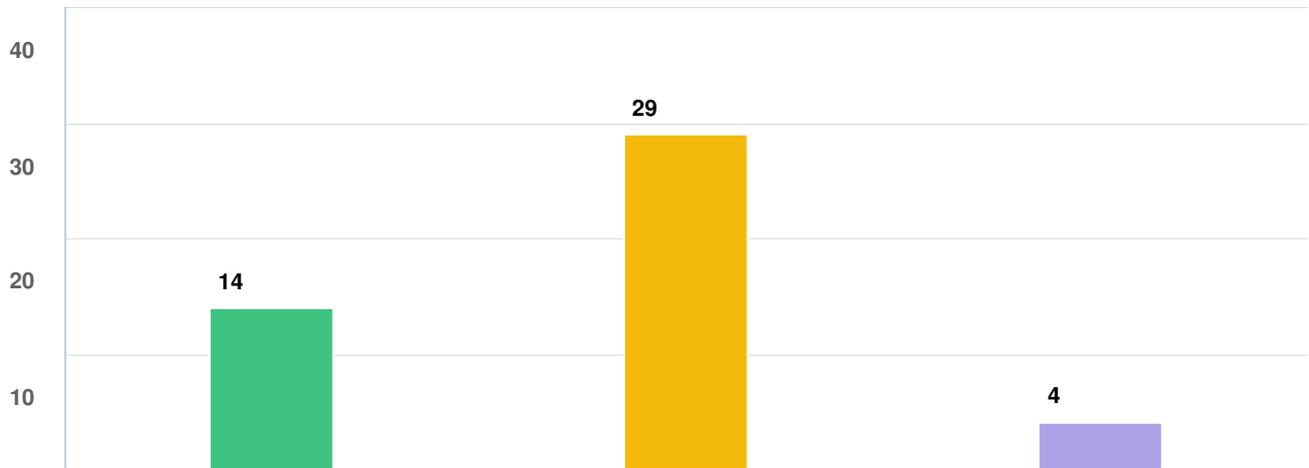
7/30/2024 07:54 PM

Open

Mandatory Question (47 response(s))

Question type: Single Line Question

Q20 In your opinion, would open play need to be staffed and managed by City of Whitefish Parks and Recreation staff?



Question options

- Yes
- No
- Neutral

Mandatory Question (47 response(s))
Question type: Checkbox Question

Q21 Please share any additional information you would like us to know:

Anonymous

6/27/2024 09:40 PM

The new park sign looks great.! Would like to see a permanent rest room at Memorial Park...and the non use area adjacent to the courts, (north) which is dilapidated made into another court. It's wasted space currently and an eye sore.

Anonymous

6/27/2024 09:53 PM

At this time, open play exists to some extent at the Wave and other courts; however, most people like to play with others of the same or better ability unless teaching someone to play. A big part of playing PB is the social aspect with friends you might only see on the courts or with family.

Anonymous

6/27/2024 10:04 PM

The new rules posted on the courts do not make sense. We have always played that we rotate after one game is completed When people are waiting and that has worked out well. Now it says three games. Three games can take a long time to complete and most teams Want to rest after a game.

Anonymous

7/01/2024 02:14 PM

Some more advance players are not as welcoming or gracious as others. They can be very territorial

Anonymous

7/01/2024 02:14 PM

Supervised? Um no

Anonymous

7/01/2024 02:45 PM

Some open play groups like to hog all the courts, and don't rotate willingly.

Anonymous

7/01/2024 02:54 PM

I have never had an issue waiting for an open court. With the new courts at Smith Fields, I don't personally see the need to mandate open play at any time, but if that's what the people want go for it.

Anonymous

7/01/2024 02:59 PM

I don't think the courts need managed... I think the most helpful improvement would be additional courts elsewhere in Whitefish, such as the park by the soccer fields on the south part of town

Anonymous

7/02/2024 11:37 AM

Please be aware that private club pickleball (The Barn) and community court play exist (Memorial Park). The private club players move outdoors in the summertime and impose their playing practices (set groups, 2 hours of continuous play) on the community courts. EVERY community court that I've visited in the past year (Virginia, Indiana, Idaho, Arizona, California) have signs that impose a limit of one game when others are waiting, Players paddle up and wait their turn. Everyone coexists under these rules. Public courts should be available to all on a first come first serve basis and then you exit after ONE game and wait for the next court. The Whitefish Wave and Smithfields have also adopted this approach of rotating play after one game. This is the norm just about everywhere except for club play.

Anonymous

7/02/2024 10:17 PM

We love the courts and would love a few more in town!

Anonymous

7/09/2024 07:53 AM

It'd be great to have a few extra pickleball courts in town

Anonymous

7/12/2024 11:53 AM

The current rules do not support open play. A one-game limit when courts are full would support open play.

Anonymous

7/12/2024 02:03 PM

It is hard to believe this is the 3rd year of surveying and yet nothing has been

done. There were 2 people at the courts yesterday from out of town and nobody invited them to play. I was playing in C. Falls and was told this by someone who was there. They would also like to hold clinics which would be great. We are half way thru the season and nothing has been done about regulating play at Memorial Fields. Please, let's get something done about this. Open Play Monday Wednesday, Friday from 8-12 would be great. It needs to have signage and firmly enforced until everyone understands that is what is established. It does not need staffing. You could be offering clinics and tournaments just like the other sports in Whitefish.

Need to add trash bins as well

Anonymous

7/28/2024 04:11 PM

Optional question (14 response(s), 33 skipped)

Question type: Essay Question